
Agenda Item 32: ICANN Learn and Onboarding Pilot Program

NOTE: This briefing has been prepared by ICANN GAC support staff.

Issue

Presentation to GAC concerning ICANN Learn and report on Onboarding Pilot Program

ICANN Learn

ICANN Learn is an online learning platform requested by and built for the global ICANN community. Courses cover the basics of what ICANN does, basic web skills, how to get involved with ICANN, and more.

For more information visit <https://learn.icann.org/#/dashboard>

The purpose of this session is to introduce the tool to GAC Members and give an overview of its capabilities as well as the work being undertaken by GAC Members of the Underserved Regions Working Group who've been creating an induction pack that will be made available for each Member and representatives joining the GAC.

This tool will also be used by the Government Engagement team to prepare for future Capacity Development Workshops. Pre-workshops preparation courses and materials will be made available on the platform.

Onboarding Pilot Program

The [Community Onboarding Pilot Program](#) is designed to improve engagement and retention of new participants within ICANN by creating a structured, year-round (not meeting-focused) onboarding process tailored by and for each community group. The program consists of three pillars:

1. **Welcome:** timely welcome of new community member
2. **Onboarding:** structured courses, materials and tools for individuals to learn about a community and how to participate
3. **Mentoring:** individualized peer-mentoring for selected individuals

The program defines a mentor as an experienced member of the community best suited to share knowledge of and experience in ICANN.

A mentee is defined as a relatively new member of the community who has demonstrated both the potential and desire to actively engage and participate in ICANN's advice and policymaking activities.

GAC Members COP participants are expected to contribute in the following ways:

Actively participate in calls and discussions leading up to ICANN61

Attend face-to-face meeting on 10 March 2018 in Puerto Rico

Develop materials and tools to support community newcomers

Engage in capacity development activities

Share knowledge and experience

The following GAC Members selected for ICANN61 will be reporting to the GAC on the program on Thursday 15 March from 08:15 to 09:00.

Mentors:

Olga Cavalli, Argentina

Andreas Dlamini, Swaziland

Mentee:

Karel Douglas, Trinidad and Tobago

Document Administration

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